



Alaska Yukon Discovery Tours

Pre-Departure & Travel Information

Whitehorse, Yukon Territory

Whitehorse, the Yukon Territory's capital, is considered Canada's Wilderness City for good reason. With 25,000 people, Whitehorse offers all the amenities of cosmopolitan city with unspoiled wilderness on its doorstep. Nestled between rolling mountains and the banks of the Yukon River, it offers easy access to trails, lakes, rivers, and magnificent mountain views. Downtown Whitehorse showcases both its Gold Rush history and its native cultural roots. Shop for Robert Service books in the land that inspired his many great tales; sip a latte along the banks of the Yukon River. There's something for everyone in this beautiful frontier city!

Arrival Information

We ask that you arrive the evening before your adventure starts (Day 0 on your itinerary). Please contact us if you are unable to schedule your travel to arrive the evening before, and we can discuss alternative options.

Plan your arrival into Whitehorse before 6:00 PM on Day 0, the night before your trip begins. If time permits, we recommend arriving one day early to provide leeway for any flight or baggage connection trouble. Always reconfirm your flights within 72 hours of departure time.

We will pick you up from the airport on your arrival date, and drop you off for your departure, as well. Please notify the Alaska Yukon Discovery Tour office of your expected arrival or flight information as soon as possible and let us know of any delays or changes. For departures, please note that your flight must leave after 1:00pm on Day 7. If you would like to book a morning flight, you will need to spend an extra night in Whitehorse.

Make certain that your ticket matches the full name on your driver's license or passport.

Travel Options

Please forward along your travel itinerary as soon as possible so we can make the appropriate pick-up/drop-off arrangements.

Air Service: The easiest way to get to Whitehorse is to fly. Air Canada has daily scheduled flights from Vancouver to Whitehorse. Air North also flies into Whitehorse from Vancouver daily.

Highway Driving: The ALCAN (Alaska-Canada Highway) is the most popularly driven road to reach Whitehorse from southern Canada and the Lower 48. From Seattle, it is approximately 1,600 miles to Whitehorse. If you are considering driving, please plan for 3-5 days of driving.

Baggage

Due to limited bus capacity, your bag should have dimensions not exceeding 30"x21"x11" and weigh no more than 50 lbs. Carry-on bag should not exceed the dimensions of 12"x11"x6." Airline approved carry-on luggage dimensions are too big for buses. We regret that we are unable to accept a second suitcase or any luggage exceeding these limits.

Please note that airlines may have other restrictions. We suggest you contact them directly about this additional information. Some airlines also charge for checked-in baggage. Alaska Yukon Discovery Tours cannot be held responsible for any additional fee charged by airlines for baggage.



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Passport

Make certain to bring your passport with you to Alaska and Canada. We will drive through Canadian Customs and U.S. Customs and Border Protection. Some other forms of I.D. can be accepted; however, bringing passports will ensure a smooth and quick process. See this link for more information.

If you are not a US. Citizen or Resident, you might need visa for US and/or Canada. Please make sure that you check this before you depart from home.

***Please check with us if you intend to travel with a document other than a passport. ***

Photocopy All Documents

Make certain to copy your passport, airline tickets, credit cards, traveler's checks, immunization book, etc. This can be very helpful if anything gets lost or stolen. It is also a good idea to send an electronic copy of your documents to a personal email account.

Climate

Southeast Alaska is a coastal mountain environment where conditions are extremely variable. It may be snowing, raining, or 80o F and sunny. The Yukon is similar, although milder in climate. Plan for all sorts of weather!

Photography

Phones are acceptable to bring for photography, although we may not have service in some of our activity locations. A small, lightweight, digital camera with a view finder (to save battery life) can also be recommended. Consider how many batteries and memory cards you will need to bring. Remember to keep the bulk and weight to a minimum!

Medical

If you require any personal medications, or have any pre-existing medical problems, make certain you disclose this at the time of the booking. Individuals are solely responsible for any medical costs, including all associated rescue, evacuation, and transportation costs. Please take time to review your medical insurance policy. Make certain that your coverage extends to Alaska and Canada, and that it provides coverage for any potential associated costs. Many policies will provide coverage for travel abroad for a small additional fee. AIG Travel Guard, listed below, offers temporary health insurance for an additional fee.

Medications

Please make sure you bring all prescription and/or non-prescription medications you are currently taking. It will be very hard to acquire medication once you arrive in Canada and Alaska.

Travel Insurance

Travel insurance is highly recommended for our trips, due to the unpredictability of weather and travelling in Southeast Alaska and the Yukon. In many cases, travel insurance will cover medical expenses, evacuation costs, lost baggage, travel delays, and other costs in the event you need to cancel your trip. We have worked with almost every provider of travel insurance and feel strongly that the Adventure Travel Protection Plan from AIG Travel Guard is the best. It has significant benefits if purchased within 15 days of making your trip deposit. Details can be found on our website.