

## **TERMS AND CONDITIONS**

## Included on the vacation price:

- Professionally planned itinerary
- Expert guides as a private escort throughout your vacation
- Upscale hotel accommodations
- Breakfast and lunch as per the itinerary
- All activities as listed on the itinerary
- All equipment necessary for all the included activities
- Transportation to and from all included activities
- All admission charges for all included activities
- Transfer between destinations on the itinerary
- Airport transfers
- Memorabilia: Hat or Beanie

## Not Included on the vacation price:

- Air transportation to the departure city
- Gratuities for guides, bus drivers, waiters, and special guides
- Alcoholic beverages during included lunches
- Dinners (While not included in the cost, our guide can facilitate group dinners at our favorite spots in town)
- Travel Insurance

**Deposit:** A non-refundable deposit of \$500 is required at time of confirmation of booking. Full payment is due 90 days prior to departure.

Prices: All prices quoted are shown in US (\$USD) funds. All rates are subject to tax increases

**Full Payment:** Full payment is required no later than 90 days prior to departure. Bookings made within 90 days of departure will require a credit card on file and full payment will be applied upon final confirmation. If this booking is confirmed, and subsequently canceled, guests shall be subject to standard cancellation policies.

**Payment:** We accept personal checks, cashier's checks, money orders, wire transfers and most major credit cards. If you would like to use a wire transfer, please contact us for details.

**Cancellations:** Cancellations requests need to be sent 90 days prior to the vacations start date. In the event that you are unable to join us the following guidelines will apply. Full Refunds, less deposit, will be provided:

- Before 90 days prior to vacation date: 100%
- 60-89 days prior to trip date: 50% refunds will be provided. The 50% retained by Alaska Yukon Discovery Tours can be credited towards another vacation if used within 12 months.
- 59 days up to and including departure date: No refunds will be provided with.

If you have not paid in full 90 days prior to your vacation departure, and you have not contacted us regarding other payment options, we reserve the right to book another individual in your place. In this event, you are responsible for any associated costs.



We will acknowledge all cancellations requests with a cancellation notice; should you NOT receive this note then cancellation has NOT been received by Alaska Yukon Discovery Tours and must be resent. Notification of cancellation is based on working week in US and must be received in writing.

If, for any reason, Alaska Yukon Discovery Tours has to cancel your vacation, all deposits and trip payments will be refunded in full or are fully transferable to another vacation. Alaska Yukon Discovery Tours will not be responsible for any costs associated with cancellations including, but not limited to: flight cancellation fees, flight change fees, and/or associated lodging and meal fees. Alaska is a land of many extremes and travel insurance is highly recommended.

**Change Fee:** Date or name changes to existing reservations following full payment are considered a cancellation and rebooking. A fee of \$50 per person plus any supplier fees and price increases will be charged for all other changes.

Liability Waiver: All participants are required to sign our liability release form. Please take time to read this form and make yourself familiar with it before signing.

Unused Services: Refunds are not available for unused prepaid excursions or transfers when voluntarily canceled.

Weather delays and associated considerations: In the event that your trip is unable to depart at the scheduled time, individuals are responsible for any associated costs including food and lodging. Furthermore, weather or other challenges may make it difficult to cover all trip itinerary specific. In the event that a trip is delayed or changed, AYDT is not responsible for any delays or changes in the itinerary.

**Medical, Travel, & Cancellation Insurance:** Individuals are responsible for any medical costs, including all associated rescue, evacuation, and transportation costs. Please take time to review your medical insurance policy. Make certain that your coverage extends to the location of your trip, and that it provides coverage for any potential associated costs, including rescue and evacuation. Many policies will provide coverage for travel abroad for a small additional fee.